

TROUBLESHOOTIN	VG
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Symptom	Possible Cause(s)	Corrective Action
Pump won't start	<ol> <li>Power cord not plugged in securely</li> <li>Motor switch not on</li> <li>Pump temp. below 30°F</li> <li>Inconsistent line voltage</li> </ol>	<ol> <li>Plug power cord in securely</li> <li>Turn motor switch to ON position</li> <li>Warm up pump to 30°F &amp; turn motor switch on</li> <li>Line voltage must be within 10% of 115 volts</li> </ol>
Pump won't pull deep vacuum	Contaminated oil     Oil level too low     Air leak in system being evacuated     Pump inlet fittings missing or not tightened     Coupler slipping	1. Change oil 2. Add oil 3. Locate & repair leak(s) 4. Clean or replace O-ring 5. Tighten coupler setscrews to flats of cartridge and motor
Oil drips from point where shaft enters the pump housing	Damaged shaft seal	Replace
Pump shuts down and will not start	Thermal overload may be open	Disconnect pump from system. Wait about 15 minutes for motor to cool and turn it on again. If it cycles off again, return pump to factory for repair.
Pump cycles on and off from a completely cold start and then runs smoothly	Oil backed up into cartridge and was being cleared out. Pump has not been shutdown properly.	Remove 1/4" cap then turn pump on

PLATINUM® PUMP REPAIR PARTS				
1	PR-1	Sight glass		
2	PR-2	Drain valve		
3	PR-300	DV-42N through DV-200N cover assy. w/sight glass and drain valve		
	PR-301	DV-285N cover assy. w/sight glass and drain valve		
PR-302 PR-303 4 PR-304 PR-305 PR-314	PR-302	DV-85N cartridge w/O-rings and cover seal		
	PR-303	DV-142N cartridge w/O-rings and cover seal		
	PR-304	DV-200N cartridge w/O-rings and cover seal		
	PR-305	DV-42N Cartridge w/O-rings and cover seal		
	PR-314	DV-285N cartridge w/O-rings and cover seal		
5	PR-311	Cover seal		
6	PR-211	Trap O-ring, gas ballast		
7	PR-3	Shaft seal		
8	PR-315	Trap O-ring, intake		
10	PR-76	Intake cross with caps		
11	NFT5-4	1/4" O-ring, intake		
12	NFT5-6	3/8" O-ring cap		
13	PR-32	1/4" Intake with cap		
14	PR-209	Plastic isolation valve handle and screw w/ stem and retainer (not interchangeable w/PR-210)		
	PR-208	Flexible coupler (3 parts)		
15 PR-308		Flexible section only		
17	PR-59	Rubber foot for base		
19	PR-31	Line Cord (Emerson Motor)		
19	PR-58	Line Cord (Marathon Motor)		
20	PR-35	Rocker Switch With Prongs (Marathon 1101-0105)		
20	PR-54	Rocker Switch With Wire Leads (Emerson)		
21	PR-206	1/2 Hp, 115v, 60 Hz Motor With Line Cord And Switch		
	PR-207	1/2 Hp, 115/230v, 50/60 Hz Motor w/ Line Cord And Switch		
22	PR-5	Intake Tee With Caps		
23	PR-7	Gas Ballast Valve With O-ring		
24	P90009	O-ring, Gas Ballast Valve		
25	PR-40	Splash Guard And Screw (Excludes 3 CFM Manufactured Before 1/01. Use PR-39.)		
26	PR-75	Cushioned Handle With Lift Ring 1/2" NPT And DV-EP-8 As Of 2008		
27	PR-22	Oil Fill Plug with O-ring		
29	PR-62	Pump Base (Includes Feet)		
	PR-501	Cushion And Cap 1/2" NPT		
31	DV-EP8	Tethered Safety Cap 3/8"		
32	NFT5-8	1/2 Cap With O-ring		
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REF. NO. | PART NO.

I DESCRIPTION

## WARRANTY

Platinum® pumps are warranted against defects in materials and workmanship for 2 years. All JB products are guaranteed when used in accordance with our directions and recommendations, and we limit this warranty to the repair, replacement, or credit at invoice price (our option) of products which in our opinion are defective due to defects in workmanship and/or materials. In no case will we allow charges for labor, expense or consequential damage. Repairs performed on items out of warranty will be invoiced on a nominal basis. Contact your wholesaler for details.



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